

## Money First Aid Referral

This service provides support and advice to Folkestone and Hythe District residents to enable them to manage their debts and money. It is a partnership service offered by Dover, Deal & District Citizens Advice and Folkestone Rainbow Centre.

Money First Aid Service can only help people who meet ALL the following criteria:

- Resident living in the Folkestone and Hythe District
- Be willing to meet regularly with a Debt Specialist and Volunteer Mentor if appropriate
- Have debt problems and are not currently getting debt advice from another agency
- If you have a debt emergency, contact Citizens Advice at:  
[mfa@doverdealcitizensadvice.org.uk](mailto:mfa@doverdealcitizensadvice.org.uk) Tel: 01304 353861

### Your details

Full Name:	
Address:	
	Postcode:
Phone Number:	
Email:	

### I Agree:

I would like help with my debts and understand I need to engage with the Money Mentor and Debt Specialist.

If I choose to be matched with a Volunteer Mentor, I agree that Folkestone Rainbow Centre can pass on my details so that they can contact me and allocate a Mentor.

I agree to attend appointments when booked, if I can't attend I will ring in advance to rearrange.

Client Signature:

Date:

Chief Executive Janet Stewart

The next steps are:

1. Send your completed form to: [mfa@doverdealcitizensadvice.org.uk](mailto:mfa@doverdealcitizensadvice.org.uk)

**Money First Aid**

Dover, Deal and District Citizens Advice

Maison Dieu Gardens

Maison Dieu Road

Dover

CT16 1TG

2. The Money First Aid Volunteer Officer will contact you to discuss the service, gather further information, and ascertain if you will benefit from a Volunteer Mentor.
3. If you are eligible and consent to have a Volunteer Mentor your Mentor will contact you to arrange your first appointment.
4. Paperwork: Your Volunteer Mentor will provide a checklist of required paperwork and assist you in gathering it in preparation for your meeting with the Debt Specialist.