



Money Matters referral form.

This service provides support and advice to residents in Folkestone & Hythe to enable them to manage money and deal with debts. This is achieved with the support of a Volunteer Mentor provided by Folkestone Rainbow Centre who works with a Citizens Advice Money Adviser and the client (you).

The Money Matters Service can only help people who meet ALL the following criteria:

- Resident living in Folkestone/Hythe**
- Have debt problems and not currently getting debt advice from another agency**
- Agree to meet regularly with both a Volunteer Mentor and Money Advisor**
- You do not have a Debt Emergency (If you have a debt emergency contact Citizens Advice on (01303) 661020**

Client Details:

FULL NAME:	
ADDRESS:	
	POSTCODE:
PHONE NUMBER:	
EMAIL:	

Agreement:

I would like to sign up to the Money Matters Service and understand this is to obtain advice and assistance with my debt problems.

I agree my details, written above, can be passed on to Folkestone Rainbow Centre and Citizens Advice Folkestone, for them to be able to contact me and allocate a Mentor.

Name: _____

Signature: _____

Date: _____

What happens next?



You have applied to register as a client for the Money Matters Service, your details will be passed to the Volunteer Development Officer at the Folkestone Rainbow Centre and then to the Citizens Advice Money Adviser.

The next steps are:

- **Send your completed form to Kaye Robertson at Folkestone Rainbow Centre, 69 Sandgate Road, Folkestone, Kent, CT20 2AF or moneymatters@rainbow-centre.org**
- You will be allocated a Volunteer Mentor, who will get in touch with you to arrange your initial meeting.
- Your Volunteer Mentor will assist you in gathering all the necessary paperwork for your meeting with the Money Adviser.
- Appointments with the Money Adviser will only be available on **Thursdays and Fridays.**
- You will be given a checklist of all the paperwork you will require for your Money Advice Meeting.